Oregon Association of Student Financial Aid Administrators

www.oasfaaonline.org

Nov/Dec/Jan 2007-2008

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A publication of the Oregon Association of Student Financial Aid Administrators, a not-for-profit membership organization

President's letter

Whew, what a year! For those of you who have been in the financial aid profession for a few years, I think you'll agree that 2007 was one of the more memorable ones. We've seen more scrutiny, more regulations, and more challenges, but we've also seen more grant money for students and that, for me, is the highlight of 2007. New federal programs (such as the TEACH grant) and changing eligibility criteria (such as the Shared



Responsibility Model for the Oregon Opportunity Grant) will mean more money for our students in 2008, but will also mean more challenges for our offices as we implement these programs.

As you encounter these challenges in 2008, I encourage you to use OASFAA as a resource. OASFAA exists to provide you and your office with training and support, as well as opportunities to ask questions, find answers, and explore options. The OASFAA Executive Council will work throughout 2008 to enhance existing training opportunities and provide support for all of Oregon's financial aid community.

We welcome your input and participation!

Leslie Limper

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Editorial Policy

Opinions expressed in this newsletter are those of the authors and not necessarily of OASFAA, its members, or the institutions represented by the authors.

OASFAA welcomes all views and invites members to submit for publication articles, essays, photographs, or information of general interest to all members. Submissions should be brief and may be edited. It may not be possible to publish all articles submitted. Email items for publication to: susan.shogren@nela.net

Editor

Sue Shogren Trainer, NELA Services 15410 NW Oak Hills Dr. Portland, OR 97006 phone: (503) 530-0488 email: *susan.shogren@ nela.net*

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Letter from the Editor

by Sue Shogren, NELA Services

What better time to start something new than the start of a new year? With this issue, we are pleased to introduce a regular feature: "Cents-Ability" by **Donna Fulton**. Anyone who's met Donna knows that she is a very practical person with lots of great advice to share, particularly with young adults. She will share some of her common sense with us, which we can share with our students, too.

NASFAA begins this new year with a new President, Dr. Philip Day. In a recent statement to Association members, he says: "Despite the fact that we have an incredible array of talented and dedicated professionals working each day to ensure student success, headlines in the national media have diminished the significance of our contributions." Unfortunately, until what we do is recognized for its complexity and the level of judgment it requires, we may continue to experience more of the same. If we need to start somewhere, maybe OASFAA could begin its fifth decade with a new name: Oregon Association of Student Financial Aid **Professionals (OASFAP)?**

About OASFAA



We're celebrating 40 years as a professional association! That's right, OASFAA is 40 years old and you won't want to miss the celebration. The anniversary party will take place Sunday evening, **February 3, 2008**, at the Eugene Hilton Hotel and Conference Center.

Connect, commemorate and celebrate with special guests from our past and present.

New Members of OASFAA

The following current members joined OASFAA since the last issue of the OASFAA Newsletter:

Jessica Abblitt, Oregon State University Blake Beardsley, Pioneer Pacific College Laura Browning, Southern Oregon University Shesna Calkins, Pacific University Jeremy Carlton, Multnomah Bible College Jake Coatney, Oregon Institute of Technology Steve Coxon, OSAC Karen Crane, OSAC Jessica Criser. OSAC Karen Edmonds, OSAC **Ben Fisher**, Oregon State University **Casandra Frutos**, Pioneer Pacific College Heather Hall Lewis, University of Portland Natalie Henniger, Pioneer Pacific College Michael Inglese, ALL Student Loan Katie Jameson, Western Oregon University Wyndi Krueg, Pioneer Pacific College Dr. Jim Lane, KeyBank USA Rob Lewandowski, Pioneer Pacific College Amber Lockhart, Pioneer Pacific College Michael Magarrell, Windham Professionals, Inc. Nila Markheim, Pioneer Pacific College Dana Mignogna, Access Group, Inc. Michelle Montgomery, East-West College of the Healing Arts Victoria Moran, University of Oregon Susan Neppl, Great Lakes Higher Education Corporation Sarah Patch, Ashmead College Shelley Pollock, TERI Brett Rowlett, OSAC Kimberly Sullivan, Linn-Benton CC Chris Sweet, Pacific Northwest College of Art Mandy Williams, Linn-Benton CC Tina Wilson, OSAC Andrea Wood, Cascade College Geoffrey Wullschlager, Portland State Univ. Melissa Yard, Art Institute of Portland Cristin Zulaski, Pioneer Pacific College

Welcome!

OASFAA Annual Conference

Quality training, renowned speakers, essential networking, and a great experience! What could possibly offer all of this in one place? The OASFAA Annual Conference!

To kick off the 2008 conference, our Keynote speaker, **Dr. John Molidor** from Michigan, will be tackling the issue of "Communicating Across the Generations" on Sunday, February 3, at noon.

The general session on Monday, February 4, features **Jason Swain** from Gonzaga University, who will share some strategies for envisioning a positive and productive future using Appreciative Inquiry. You'll want to participate in his session entitled "Staying Positive in Negative Times."

What is needed? You! Pre-Conference Registration continues through **January 25, 2008**, at a reduced rate compared to On-Site Registration. Check out "News & Notes" at: <u>www.oasfaaonline.org</u>.

Your Conference Co-Chairs: Cindy Pollard (<u>cpollard@warnerpacific.edu</u>) Susan Hampton (<u>shampton@georgefox.edu</u>) Suzie Petersen (<u>suzet.petersen@oit.edu</u>)

Conference Scholarships

In keeping with its mission to foster the professional preparation, effectiveness, recognition, and association of its members, OASFAA awards scholarships to help defray some of the costs associated with attending the Annual Conference. President-Elect Crisanne Werner (<u>cwerner@linfield.edu</u>) recently announced this year's recipients:

Jessica Abblitt, Oregon state University Carolina Bass, Mt. Hood Community College Mark Beekman, Cascade College Melanie Bowman, Eastern Oregon University Staci Buckingham, Art Institute of Portland Eric Bucks, Eastern Oregon University Jason Coatney, Oregon Institute of Technology Judy Gjesdal, Western States Chiropractic College Katie Jameson, Western Oregon University Ashley Kikukawa, Lewis & Clark College Kim Lamborn, Western Oregon University Carolyn Prescott, Eastern Oregon University Chris Schlarbaum, George Fox University Carissa Tunis, National College of Natural Medicine Carlos Villarroel, Art Institute of Portland Theresa Walker, Umpqua Community College Andrea Wood, Cascade College Melissa Yard, Art Institute of Portland



We're here for you today to *achieve* a brighter tomorrow.

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OASFAA Election Results

President-Elect	Donna Fossum Western Oregon University
Secretary	Richard Heath Linfield College Portland
VP Community Colleges	Kevin Multop Central Oregon Community College
VP Public 4-Year	Deanna Smith Portland State University
VP Independent	Katy Wilson Willamette University
VP Proprietary	Anny Hawkins Everest College

These newly-elected officials will assume the responsibilities of their office at the OASFAA Annual Business Meeting on Tuesday, February 5, 2008. At that time, current President Leslie Limper will pass the presidential gavel to current President-Elect Crisanne Werner, and current Treasurer-Elect Ryan West will assume the office of Treasurer.

OASFAA Financial Aid 101

by Peter Goss, University of Oregon

On Friday, January 25, 2008, OASFAA will offer its annual **FA101** in the Fir Room of the Erb Memorial Union at the University of Oregon in Eugene. Online registration will remain open through **January 15** (<u>oasfaaonline.org/docs/training/FA101/index_2008.html</u>).

This is an introductory course for professionals new to financial aid, as well as student services and business office folks who want to gain an understanding of the current state of federal student aid. Topics run the gamut from applying, to budgeting, awarding and aid types, to professional judgment decisions schools can consider:

8:30-9:00	Check-in, on-site registration
9:00-9:30	FA Overview: History, Ethics, and the future of FA
9:30–10:30	FAFSA / Need Analysis / Verification Overview
10:45–11:15	COA / Need / Aid Types
11:15–11:45	OSAC Update: A Revolution in College Affordability for Oregon
11:45–12:30	Lunch: panel discusses our similarities & differences
12:40–2:45	PJ party!!! SAP, D/O, BYC, COA Adjustments
3:00–3:30	Customer Service

With any questions, or for further information, contact Peter Goss (<u>pgoss@uoregon.edu</u>).

Members on the Move

Peggy Burgus left Pacific Northwest College of Art in October and is now the new Director of Financial Aid at College of Legal Arts.

Paul Krull, Director of Financial Aid, resigned from University of Portland in January to establish a Portland office for Evisions, Inc.

Kim Pearson was named Interim Director of Financial Aid at Pacific Northwest College of Art in October.

Tracy Reisinger became Director of Financial Aid at Marylhurst University in December.

Theresa Schierman, Senior Financial Aid Counselor, left University of Portland in December to join the U.S. Bank Student Banking Division as Market Manager.

If you or someone you know received a promotion or took a new position, we would like to know about it. Email: susan.shogren@nela.net

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Legislative Update by Sue Shogren, NELA Learning

by Sue Shogren, NELA Learni Services

The Secretary of Education established two negotiated rulemaking committees for 2007-08. The first committee will propose rules for the Teacher Education Assistance for College and Higher Education (TEACH) Grant:

- Institutional Eligibility
- Program Eligibility
- Conversion of Grant to Loan
- Repayment
- Conforming Changes

The second committee will propose rules for other Federal student aid programs authorized by Title IV of the HEA:

- Income-based Repayment Plan (IBR)
- Conforming the Economic Hardship Deferment with IBR
- Public Service Loan Forgiveness
- Definition of Not-for-Profit Holder
- Harmonizing HEROES Waivers with Other Benefits Provided to Returning and Active Duty Military
- Federal Preemption of State Laws Related to improper inducements and arrangements between schools, lenders and other entities in the student loans programs

Watch for updates and further information online at: <u>www.ifap.ed.gov</u>.

On December 21, a bill (S. 2371) was enacted that makes technical corrections to the HEA. Issues of interest include:

- clarification that a married borrowers' Income Based Repayment payments will be determined solely on the individual borrower's loan information and income (without considering spouses' income or any loan debt they may have) if the married borrower files taxes separately;
- explanation that members of the National Guard who are serving full-time are considered "active duty" for purposes of student loan deferment benefits.

Cents-Ability: Budget Talk

by Donna Fulton, Klamath Community College



It's easier to decrease expenses than it is to increase income. This

is true for most people, whether students on financial aid or those of us already in the workforce. Making coffee at home instead of stopping for an expensive treat can reduce costs by 75% or more. Internet service can be very costly and the desire for high-speed internet can stretch a student's budget. Evaluating each item in the budget is a good way to identify unnecessary or overpriced expenses.



Plan for emergencies. Every student has a different living situation

that is susceptible to some type of emergency. It may be not having a babysitter the morning of finals, or having their car break down, or needing to travel home due to a family health emergency. Budgeting an appropriate amount for an emergency is not only practical, it's also good practice for having – but not spending – money.



Allow for some stress-relief. Stress can have a serious impact on

a student's life if it gets out of control. Stress-relief does not have to be expensive or complicated, simply enjoyable. Playing cards or board games in a group, renting a movie or video game, or simply taking a bubble bath, can be lowcost ways of reducing stress.



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Help Students Manage Their Money

by Karen Dowdall, Great Lakes Higher Education Corporation

Many students struggle with budgets. As you're helping them with their financial aid needs, offer them some tips that will help them manage their money, and become better student loan borrowers.

Budgeting Basics

 When creating a budget, first determine your income (money coming in), then itemize your monthly expenses (money going out). If you have to estimate, estimate your expenses high and



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your income low. Creating an unrealistic budget is almost as bad as not having one at all.

- Once you estimate your income and expenses compare the two. If your income exceeds your expenses, then you're in good shape. If your income does not exceed your expenses, or does so by a small margin, examine your monthly expenses for items that can be reduced or eliminated.
- Think about costs that you can easily cut out of your budget. Determine wants vs. needs. Is everything you really "need" necessary?

Tips for Creating and Maintaining a Budget

- Don't punish yourself. Many people think budgeting means not spending. In fact, budgeting means knowing how much you spend, and how much you can afford.
- Avoid off-budget spending. When you spend off-budget money, you are spending money that, by definition, you cannot afford to spend. And money you cannot afford to spend usually is borrowed from credit cards you cannot afford to pay off. The result is a vicious cycle of more off-budget spending, more debt, and ultimately, more credit card use, even to pay for in-budget items.
- Budget money for fun things. The occasional splurge is fine, and even encouraged. Just make sure you budget for it.
- Update often. As soon as your expenses or income change, update your budget.

Pick a good budget tool. There are many budgeting tools available that teach you about budgeting. Pick one that works for you.

Editor's Note: a quick search online using terms such as "budgets for college students" or "free budgeting tools" can turn up many possible resources for helping students learn how to manage their finances.

Tips for Cutting Expenses	Estimated Annual Savings
Avoid the coffee shop. Buy a travel mug and brew your own gourmet coffee instead.	\$1,000
Give the phone a rest. Email is an easy and cheap way to keep in touch with long-distance friends.	\$750
Pick a phone. You may not need both a cell phone and a landline. Pick one.	\$500
Shop smarter. Coupons, sales, and special offers are available for almost any product or service that you need.	\$1,500
Learn to love fresh air. Air conditioning costs a lot of money, but breezes are free. At a minimum, turn it down when you're not home.	\$400
Go for the personal touch. Handmade gifts and notes are always appreciated.	\$200
Eat at home. Restaurants are budget killers. Eat at home and make it an event.	\$2,000
Skip the drinks. If you eat out, drink water. Paying for overpriced drinks is an easy way to over-spend.	\$500
Brown bag your lunches. Eat cheaper, and healthier.	\$1,400
Rethink your car. College campuses are perfect for carpools, bicycles, and buses.	\$3,750
Cancel, cancel, cancel. Magazine subscriptions, cable TV, expensive phone plans, health club memberships, cleaning services, etc.	
Potential Total Annual Savings	\$13,500

VP Report: Independent Institutions

by Terri Crawford, George Fox University

Tracy Reisinger will join the Marylhurst College Financial Aid Office as Director beginning December 21st. Current Director, Marlena McKee-Flores is retiring. Tracy said "I won't be replacing Marlena since she can't be replaced and I'll have big shoes to fill." Marlena leaves on January 11, 2008, and is looking forward to learning to play the saxophone.

We welcome Tracy back into leadership in the Financial Aid community and wish Marlena a wonderful retirement.

VP Report: Community Colleges

by Melinda Dunnick, Lane Community College



The years keep getting shorter and shorter. Summer was just yesterday, so how can the winter holidays already be over? I hope you all got to take some well deserved time for yourself and your family. (I did!) The Annual Conference is just round the corner. Processing for 2008-2009 is on the horizon and before you know it, summer will be with us again.

Financial aid—like life—is cyclical in nature: we know what season it is by the work we are doing. Late Winter through early Spring means processing for the new aid year and getting those award letters out. Summer brings FISAP. By Fall, we are thinking about the next award year, revising forms and letters, what worked well, what didn't. Then we come full circle back to the holidays and another well-deserved rest, however brief it may be. (Terms have mini cycles, too, such as SAP, R2T4, R2T4, R2T4!)

My two years as Vice President have flown by. The first year went so quickly, I really wanted to serve a second term. I was just getting my feet wet, learning how the Executive Council gets things done. I met many new people and forged life-long friendships. What a great way to network! I will be handing over the reins at the Annual Conference to my successor. I hope he enjoys his term(s?) as much as I did.

Thanks for the friendships and memories. \bigcirc



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- Private education loans
- One-on-one consultations
- Scholarship search
- Stop the Deception campaign
- AND MORE!

College Goal Oregon Is Here!

by Jennifer Satalino, NELA Center for Student Success

Saturday, January 26, promises to be a very busy day across Oregon. College-bound students and their families will gather up their financial records and head to one of 20 College Goal Oregon sites. Volunteers will be on hand at each site from 9:00am to 2:00pm to offer assistance and advice with preparing financial aid applications. Applicants will be



able to submit FAFSA data before they leave, secure in the knowledge that they have applied for funding for next year.

This is a fun and very rewarding volunteer opportunity, especially for financial aid experts. If you haven't signed up as a volunteer yet, check with the Site Coordinator at a location near you (www.CollegeGoalOregon.com).

Reach out into your community through College Goal Oregon.

On the OASFAA Calendar

Jan 25	FA 101
Jan 26	College Goal Oregon
Feb 3-5	OASFAA Annual Conference (Eugene)
Feb 28	OASFAA Newsletter submission deadline
Apr 6-8	WASFAA Annual Conference (Seattle)

Share your financial aid anecdotes (no names, please!) with people who understand.

Email: susan.shogren@nela.net

In Closing... Annual Conference Service Project

by Melinda Dunnick, Lane Community College

The 2008 Annual Conference Committee selected **Looking Glass Youth & Family Services** (<u>www.LookingGlass.us</u>) as the focus of this year's community service project. Looking Glass has been providing services to teens in crisis since 1970. They are the largest private, non-profit provider of services to teens and children in Lane County. Their mission is to build a better future for youth and families by helping them navigate the challenges of childhood, adolescence and young adulthood.

Looking Glass has eight campuses providing eleven programs focused on transforming the lives of young people. These programs include counseling, runaway and homeless services, education and vocational services, and residential services. Please help our future customers by donating generously to this year's community service project agency.

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 kitchen items (dishes, pans, silverware, small appliances) 	 clothing in adult sizes (jeans, shirts, sweats, socks) 	
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 cleaning supplies (buckets, mops, brooms, dust pans) 	 cleansers (laundry soap, dish soap, window wash) 	
 gift cards (\$10 each) to be used as incentive rewards for their clients 	 games (board games, travel-size games, cards) 	

Gift cards (\$10) for local merchants including Albertson's, Fred Meyers, (G.I.) Joe's, REI, Safeway, ShopCo, Target, Wal-Mart, and WinCo, would be appreciated. Looking Glass also can purchase bus passes at up to a 70% discount, so if you would like to make a donation for this purpose, write a check or give cash and note that it is for their bus pass program.

Bring your tax-deductible donations to the conference. We will have collection boxes at breakfast Tuesday, February 5 (please don't bring them sooner, as we don't have secure storage space this year). If you are donating gift cards, cash or checks, we will have a separate box for those. If your employer donates matching funds, please bring the necessary paperwork to facilitate those donations. For whatever you can do, thank you!