



OASFAA NEWSLETTER

A publication of the Oregon Association of Student Financial Aid Administrators

WINTER 2021

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PRESIDENT'S MESSAGE

Hello OASFAA Members!

I'm hoping this letter finds you all healthy and ready for another eventful year. 2021 has been full of challenges and unprecedented events and your OASFAA EC has been working diligently to stay on top of it!

While OASFAA has remained remote for most of our functions and activities this year, we're taking the downturn in COVID infections and increases in vaccinations as a good sign and moving forward with an in-person OASFAA Conference! Be assured we are taking every precaution to ensure a safe and worthwhile conference for all attendees. I look forward to seeing you all at Salishan in February!

We are always looking for input and support, so I would like to encourage you to get involved and consider volunteering for an OASFAA position or committee member or chair. Please contact me at Lois.DeGhetto@OregonState.edu or any other OASFAA EC member for more information.

We've temporarily placed our Strategic Plan on hold but, as we work toward more in-person activities, we hope to continue the good work and make our organization even stronger in the coming year!

Keep watching for future announcements about training opportunities and be sure to register for our annual conference, which is currently open!

I encourage you to take good care of yourselves during these trying times. I applaud you all for the hard work you do for so many students and families. You all make the difference to so many every single day and I am proud to call you my friends and colleagues-keep up the good work!

Best wishes to you and your families for a safe, healthy, and happy holiday season!

Lois DeGhetto
OASFAA President



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Volunteer Spotlight: Jenn Satalino

The OASFAA Volunteer Spotlight shines on Jennifer Satalino, the Director of ECMC's The College Place located in Portland.

Volunteer activities with LASFAA: Community Partner Training Committee, FA 101/201, pretty much whatever I need to do to help OASFAA!

How long have you been in financial aid? Since 1990

How did you get your start in financial aid? FWS and working as an Admissions Counselor.


What is the most rewarding part of your job? Everything. I just love this job so much, and the fact that I'm allowed to do it (and get PAID for it!) still amazes me!!

What case/student will you be most likely to remember for the rest of your life? How many pages do I have? It's like asking your grandma to pick her favorite. They're ALL my favorites, and I remember almost all of them.

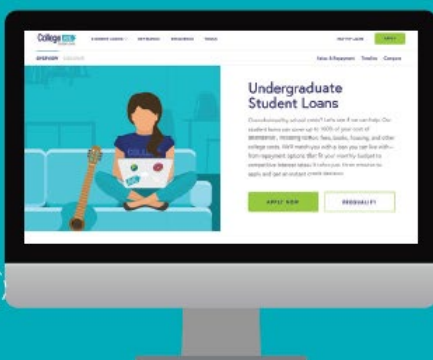
What is the most difficult aspect of your job? I have to document what I do, so every email, every phone call, every FAFSA, every ORSAA, every meeting, every Financial Aid Night, every student has to be documented and inputted into our system.

How do you cope with stress on the job? Humor if it's general stress. And empathy if it's a specific person who is stressing me out. If someone's mad and expressing that to (at) me, it's because they're frustrated. If I can figure out why they're frustrated and help find a solution or an explanation, we'll be able to bring their stress level down.

Who has been the biggest influence/mentor on your career? I've had so many good friends and colleagues over the years. Some of my favorite mentors are much younger than I am, such as Araceli Cruz and Anel Venegas Trujillo. Anastacia Dillon introduced me to my spouse, so she's had the biggest influence on my personal life. Greg Kerr is my






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partner in crime, Ryan West keeps me on my toes, Mike Johnson inspires me to find creative solutions, and Breana Sylwester is my OASFAA Ride or Die- she keeps me in line but lets me think big. I think you find a mentor in everyone you meet, you just have to embrace the opportunity.

What is/was your favorite volunteer experience? I always loved our old OPB Night, when we'd get to take over the TV waves for an hour or two to talk about financial aid and answer questions via the phone bank. I think our current Paying for College in Oregon night is my recreation, except we use Zoom instead of television, and we answer questions via Chat instead of over the phone.

What do you do when you are not working? I have the best family, the best friends and the best community. I'm all for the basics of sleeping, eating, reading and laughing. I have adult children, dogs, a fantastic spouse and the best dad ever.

What do you like about living in Oregon? My family is here. I moved here in the 7th grade and really never left. It's so beautiful, there are a million and one things to do, and people are open to letting you just live your life. It's not so rigid as the east coast, where my parents were from.



If you could change anything in our industry, what would it be? Just one thing? I have so many ideas... Right now my current pain point is FAFSA Signature Pages and the fact that they get lost in London, KY. Why can't students upload a PDF? But I have big opinions on everything.

Do you have any advice for your fellow financial aid administrators? Take your job seriously, but not yourself. Learn from everyone you come into contact with. Ask questions. Be generous with your knowledge. Know that you have a built-in support network with

OASFAA- if someone on your campus has got you down, call one of us and vent. We'll give you a "Cone of Silence"- you're never alone if you're part of OASFAA!

If you were not in financial aid, what would you be doing now? Writing Scottish Pirate Romance Novels. I'd be a best seller!



What is your favorite restaurant? Walter Mitty's is owned by a high school friend and is my neighborhood restaurant and bar.

What is the most unusual place you have vacationed? My grandma's house. Not unusual, but I went back every year until she passed in December 2020. That was always my big vacation of the year!!

What was the last book you read? I exclusively read Scottish Pirate Romance Novels.

ECMC Solutions

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For outreach and financial literacy services, go to:
<https://www.ecmc.org/schools/outreach-and-financial-literacy.html>

For more information on how ECMC can work with you, contact Greg Kerr at gkerr@ecmc.org or 503.334.5024.

The graphic features a central illustration of a chemical reaction setup with various flasks and beakers. Each flask is labeled with a code and a service: 'Ds' (Data Summary), 'FL' (Financial Literacy), 'Pe' (Program Evaluation), 'Dp' (Default Prevention), 'Lt' (Loan/Disbursement Services), and 'Gc' (Grant Counseling). A large, colorful splash of liquid is shown on the right side of the setup.

2022 Annual Conference

Hello and Happy Holidays to our OASFAA community! We hope everyone survived their Fall term/semester and is feeling ready to jump into the new year. What better way to get excited for 2022 than by having the OASFAA Annual Conference on your calendar to look forward to? The much-anticipated return of in-person training (finger crossed) is just around the corner and we want YOU to be a part of the fun at the incomparable Salishan Coastal Lodge from February 2 through February 4. [Registration is now live!](#)



Our committee has been hard at work the last six months collaborating and designing every detail with you, our community, in mind. This year's theme is 'The Great OASFAA Roadtrip' and in an effort to make this event more accessible the registration fee has been lowered to \$100 for members. Additionally, this year OASFAA will also be providing dinner on Wednesday, meaning every meal throughout the event is included in your conference registration.

In an effort to align with state health guidelines we are requiring that attendees provide proof of full vaccination or a negative covid test (within 72 hours of the event start date) and will ask that masks be worn throughout the event. Hand sanitizer and masks will be provided for all attendees, in addition to greater spacing in breakout rooms and other general areas. Participants will also be able to indicate on the registration their level of comfort with close contact and be provided with a color-coded lanyard for easy visual identification.

While we understand that there is still much uncertainty at institutional levels about in-person training and travel, we hope that folks are all able to join from every corner of our beautiful state and participate in the 2022 OASFAA Annual Conference. We look forward to coming together with old friends, making new friends, expanding our networks, and developing ourselves further as financial aid professionals. For more information about session offerings please visit the [conference website](#).

Ingrid Baker & Debbie O'Dea
2022 Annual Conference Committee Co-Chairs



The 2022 NASFAA National Conference will take place both virtually and in-person this year!

- June 26-29 – In-person at the Austin Convention Center in Austin, TX
- July 11-14 – Virtual Conference

More information available at <https://www.nasfaa.org/conference>.



FA 101/201

On Wednesday October 20, 2021 the FA 101/201 committee held our FA 101 event virtually with 20 attendees. Our topics for the event were COA, Needs Analysis, and EFC hand calculation. We opened our event with our OASFAA President Lois providing some words of encouragement and helping us to 'Be THAT Person!'. We had some fun icebreaker games that helped us to get to know each other before we dove into our topics, which included DEI discussion and videos. We wrapped up our afternoon with the classical hand calculation of the EFC as we broke out into groups to support each.

A big THANK YOU to all that supported us and helped us make our event a success! We hope to see everyone again next year and hope that you bring your friends.

The FA 101/201 Committee

School Profile

by Breana Sylwester, Director of Financial Aid, Central Oregon Community College



What year was your institution founded?
Central Oregon Community College was founded in 1949 as part of the Bend School District. It is the longest standing community

college in Oregon. The College District was formed in 1959 and officially established as the Central Oregon Area Education District by a vote of residents in 1962.

What is your current undergraduate and/or graduate enrollment? Total credit headcount for 2020-21 was 6,677, which equated to 3,490 FTE. Total non-credit headcount was 5,547 for 321 FTE.

What types of degrees do you offer and what's your largest or most popular program? COCC offers two-year associate degrees, transfer/lower division programs, career and technical education degrees and certificates, developmental courses, continuing education and community learning classes, industry-specific training programs, and business management assistance.

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Is your campus primarily residential, commuter, or online? COCC is primarily a commuter campus. However, we are one of the few community colleges in Oregon with a residence hall, which houses 320 students. We are also growing our online profile, much due to the pandemic.

If you have athletics programs, what is your most successful program? COCC participates in both club and intramural sports. We have a wide range of opportunities including Rugby, soccer, baseball, basketball, volleyball and much more.



What is your school mascot? We are the Bobcats

What are your school colors? Blue and white

Do you offer institutional grants and/or scholarships? Yes. Each year the COCC Foundation offers nearly 400 scholarship awards totaling \$1.8 million for students. We also offer a variety of other scholarships including about 50 renewable merit-based scholarships to local high school graduating seniors.

Do you run on semesters, quarters, trimesters, or another schedule? COCC is a quarter school.

Do you offer programs using credit hours or clock hours? Credit Hours

What type of financial management system do you use? Banner

What is one thing EVERYONE should know about your institution or one little-known fact? ...That COCC is one of the top 17 community colleges in the state! 😊 Also, the land our Bend Campus is built on was donated to us in 1962. Yes, you may have to hike a few stairs to get around campus but we have the most glorious views of the Cascade Mountains.

4-Year Public VP

Thank you for allowing me to serve as your Segmental VP for the Four-Year Public sector this year. I have not had a chance to connect with many of you due to COVID and our limited activity. I hope in 2022 we are able to connect in some way! Since it is December, I thought it was a good time reflect on what 2021 has meant to you. I encourage you to take some time to reflect on all the things you have overcome this past year. What helped you get through it? What have you learned about yourself? Your school? Your teammates? Your family? Other OASFAA members? Share your story with someone and encourage them to keep going. COVID is not gone/over yet. Social injustices seem to be hitting us from every side. But sometimes in dark times we need to pause and remember what we have already overcome. Think about who you have evolved to be. And remind yourself of who you want to be.

As your segmental representative, I encourage you to focus on the positive, and be the change you want to see. If I can help in your journey in any way, please reach out! I would love to hear positive stories of how you are overcoming the hurdles that life has put in our way!

Are you hiring?

Post your vacancy at www.oasfaaonline.org.

I hope you all have a great holiday season and a wonderful 2022!

Leslie Lloyd ~ lloyd1@wou.edu

Community College VP

Greetings from beautiful Central Oregon. I drove into work today and saw the sun shining brightly off the fresh snow on the Three Sisters and Mt. Bachelor. The roads were a bit ice, first time this season, but the drive was very tranquil. I thought about this for the longer than usual commute.

This is the first time in over a year that I have had to plan for even the slightest of adverse driving conditions-on my way to work anyway. I thought back to year and a half of remote work and how quickly I had forgotten what seemed so “routine” to me prior to the pandemic (scrapping the windows, leaving early, driving slower, and slippery round-about to name just a few). I remembered how quickly we transitioned to remote work and then how quickly we transitioned back to in-person.

It has definitely been a wild-ride the past year and I know I personally am looking forward to the opportunity to connect, in person, with so many of you in February at the annual conference. In the meantime, please reach out and let me know how you are doing. What challenges are you facing? What do you, or your institution, need from OASFAA? It seemed like a quiet year but as we move back to “normal” it would be great to hear how we can better support our membership!

Take care and I wish you each the very best!

Layla Solar, Assistant Director, Central Oregon Community College



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The Watercooler

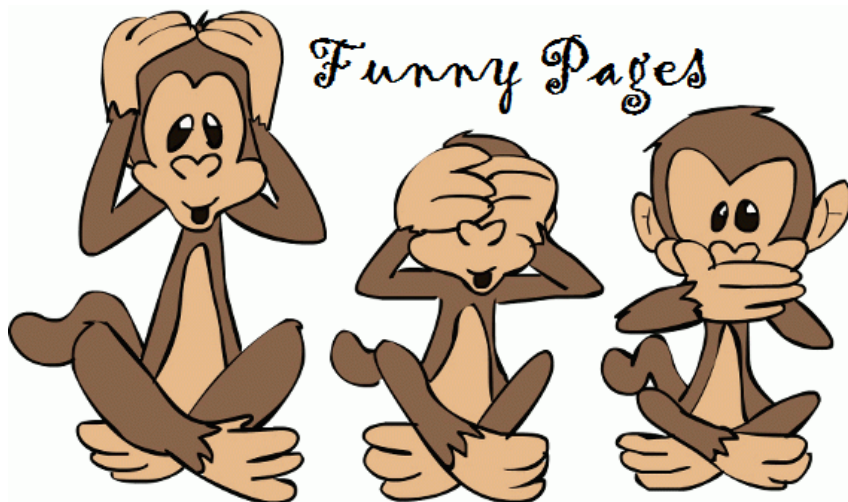
Chase Parnell joins Central Oregon Community College as the newest Financial Aid Associate.

Layton Spence is the newest Financial Aid Advisor at Oregon State University.

If you or someone you know has received a promotion, taken a new job, or experiences a significant life event, email:
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Got one to share? Send it to feverett@roquecc.edu. All submissions will be published anonymously.

"I could barely contain myself when a student called to find out more about his circumcised and uncircumcized loans."

Overhead one of our direct loan officers on the phone with a student today... What day is it? SAP review day, of course... "...The only thing you really can do now is read the policy, and then see how that aligns with your reality."



Queen Sha ❤️
@Capt_Thickness

These GPA looking gas prices gotta go. Gas \$3.89. Suma Cum Laude gas. I need academic probation gas.

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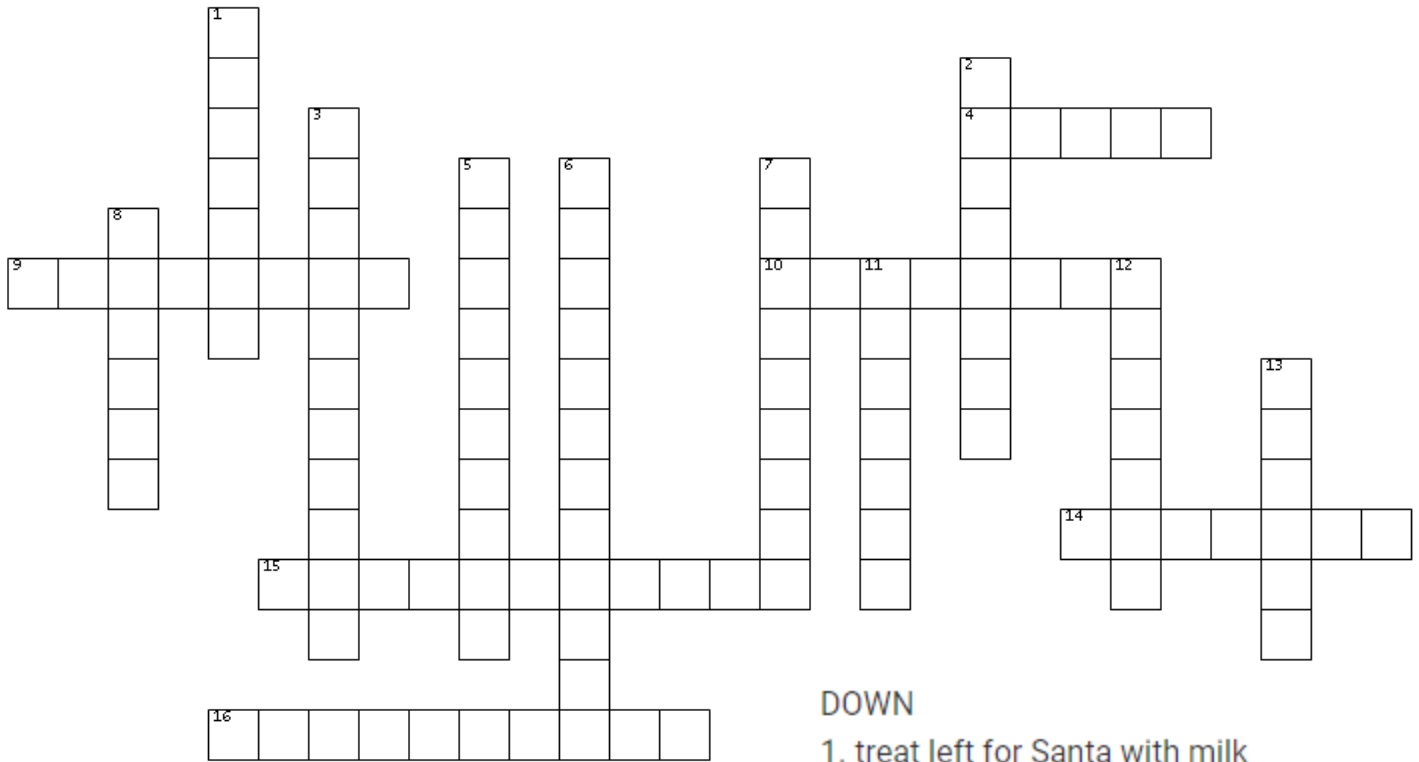


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Winter Crossword



ACROSS

- 4. Clark Griswold's cousin
- 9. George Bailey's angel
- 10. "it came upon a ___ clear"
- 14. "the best way to spread Christmas cheer"
- 15. Fred Claus and Gary Grobowski
- 16. White Christmas's Bob Wallace

DOWN

- 1. treat left for Santa with milk
- 2. at the top if Ralphie's list
- 3. John McClane and Jimmy Tudeski
- 5. used to open a walnut
- 6. George Bailey's hometown
- 7. Walter Hobbes and Sonny Corleone
- 8. Scrooge's partner
- 11. Hermey's preferred occupation
- 12. Bob Cratchit's son
- 13. "in a one-horse open ___"

SAVE THE DATE

2.2-2.4 – OASFAA Annual Conference (Gleneden Beach, OR)

2.14-2.16 – NASFAA Leadership & Legislative Conference
(Washington DC)

3.23-3.25 – WASFAA Management & Leadership Institute
(Tempe, AZ)

6.26-6.29 – NASFAA (Austin, TX)

7.11-7.14 – NASFAA Virtual Conference

Check the OASFAA calendar for webinars & training events
available to our membership at: www.oasfaaonline.org

Deja Poo

adj. The feeling of having heard
this crap before

***Interested in volunteering for OASFAA?
Contact a committee chair below...***

2022 Committee Chairs

Annual Conference	Ingrid Baker Debbie O'Dea	FA 101/201	Karen Ash Sandy Sundstrom
Archives	Shauna Harper	Funds Development	Suzie Petersen
Communications	Frankie Everett	Membership	<i>(vacant)</i>
Community Partnership	Jenn Satalino	OSAC Liaison	<i>(vacant)</i>
	Breana Sylwester	Site Selection	Ryan West
Corporate Liaison	Wendy Papkoff	Technology	Frankie Everett
Equity, Diversity & Inclusion	Hallie Jo Price Rylan Wall	Volunteer Coordinator	<i>(vacant)</i>

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